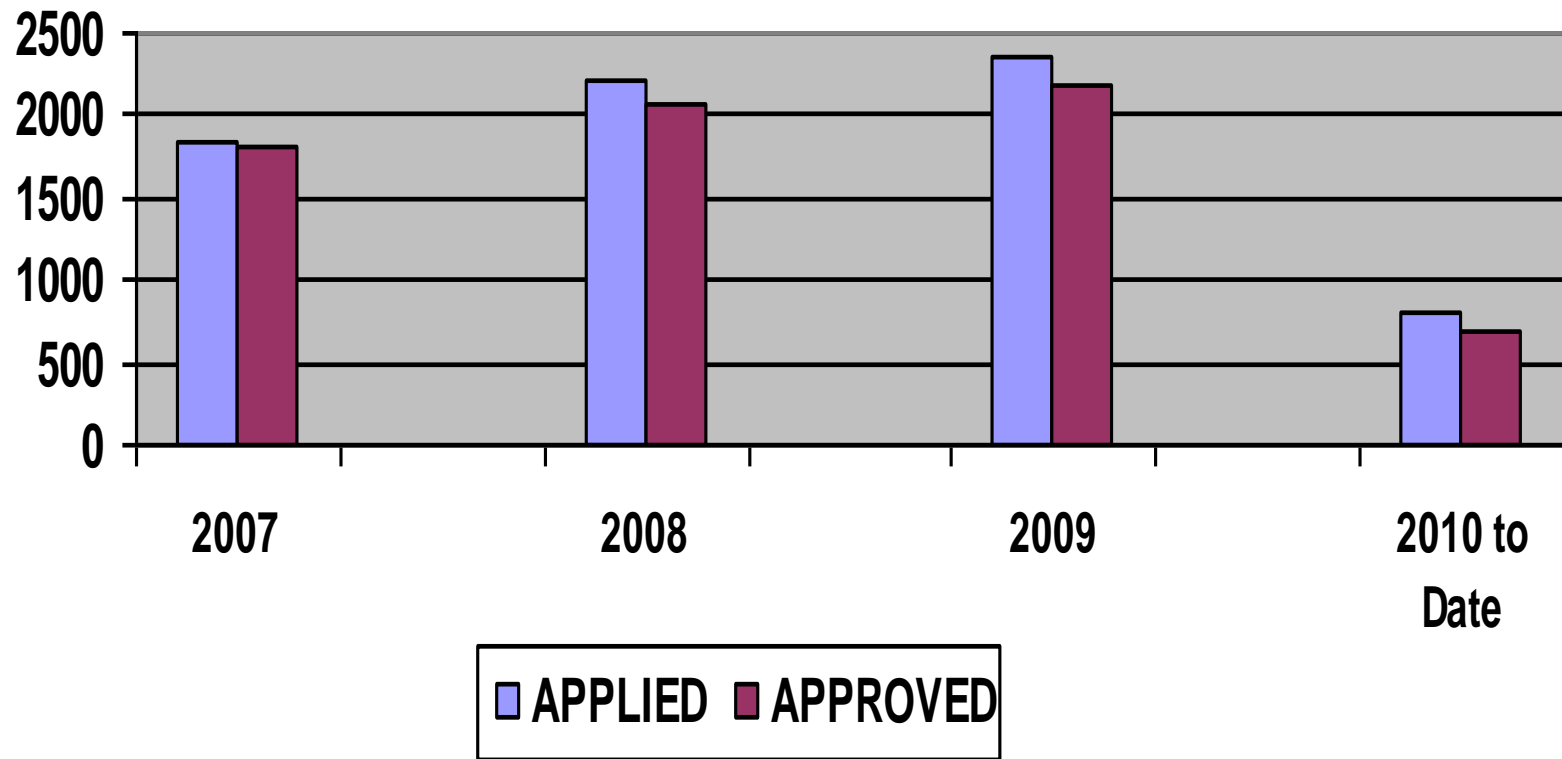


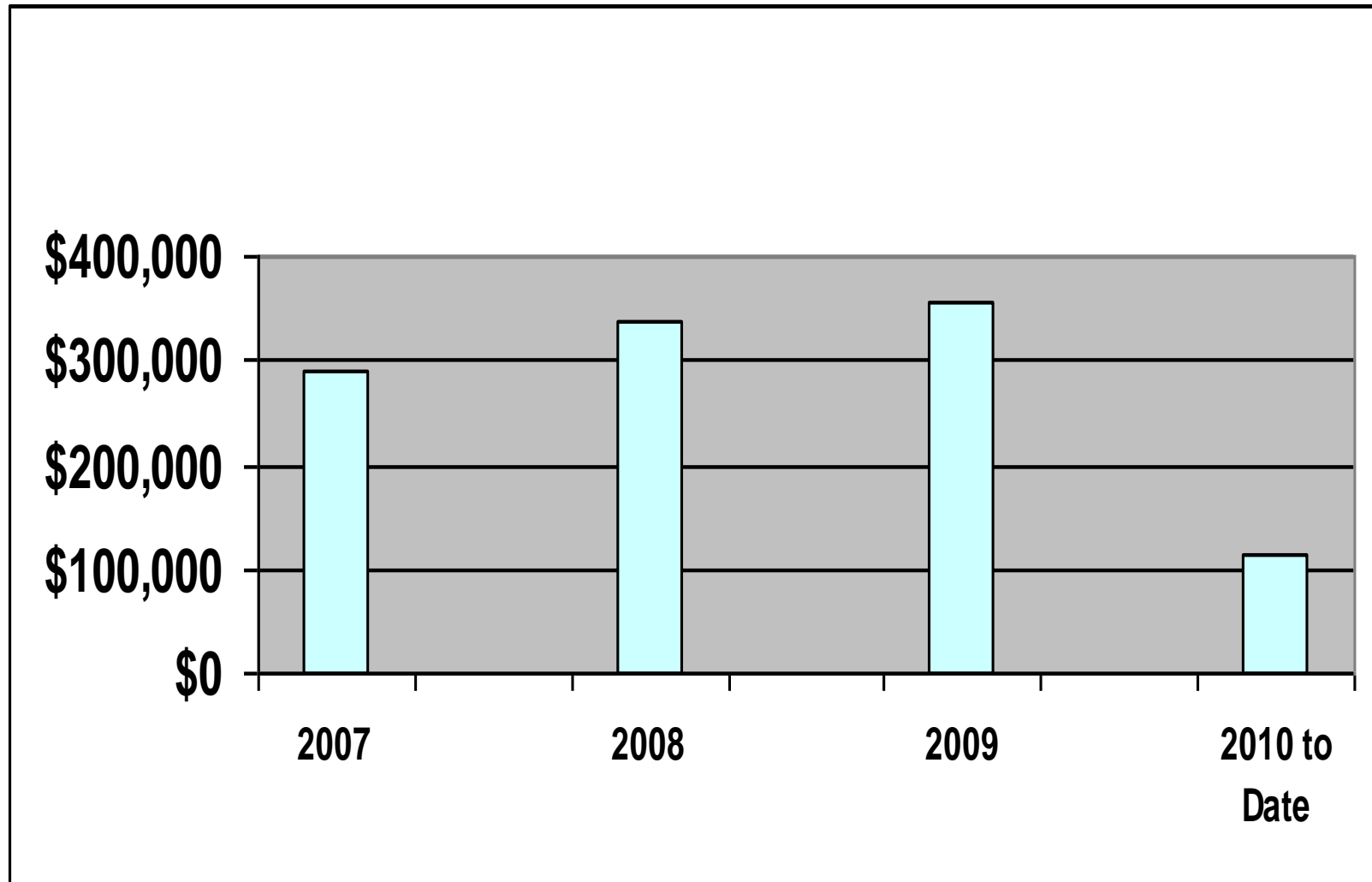
Seattle City Light's Emergency Low Income Assistance Program (ELIA)

- **In existence for 25 years**
- **Offered to customers receiving delinquent notices**
- **Pays for 50% of bill up to \$200 annually**
- **Must be income eligible (Federal Poverty Guidelines)**
- **Offered directly to customers receiving 10 day past due and 24 hour shutoff notices**
- **Also marketed through local social service agencies and via SCL website**

ELIA Annual Applications



ELIA Funds Awarded



ELIA Average Award

